

COVID-19 Response Framework: Keeping Ontario Safe and Open — Lockdown Measures

November 22, 2020

This document presents a summary of the zones in Ontario's response framework. Please refer to [O. Reg. 82/20](#), (Lockdown) [O. Reg. 263/20](#) (Red-Control) and [O. Reg. 364/20](#) (Green-Prevent, Yellow-Protect, and Orange-Restrict) for a full list of businesses and organizations permitted to operate, including the associated public health and workplace safety measures.

Ontario's Priorities

Limit the Transmission of COVID-19

Put measures in place that work to limit transmission and sickness, and prevent death.

Avoid Closures

Enable businesses to sustain operations while reducing the risk of transmission.

Keep Schools and Childcare Open

Enable schools across the province to sustain a safe environment for classroom learning.

Maintain Health Care and Public Health System Capacity

Ensure the health care and public health system are meeting the needs of their communities.

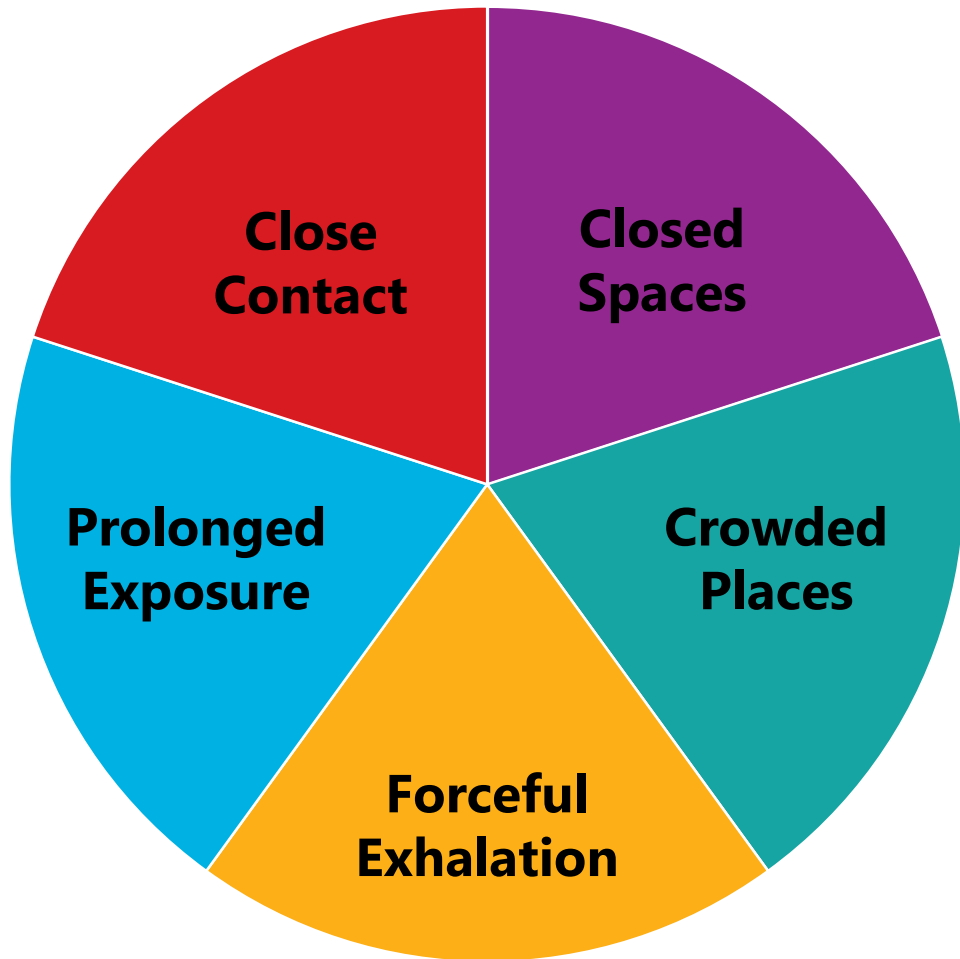
Protect Vulnerable Populations

Put measures in place to protect those most vulnerable to COVID-19.

Provide Additional Supports Where Possible

Develop equitable responses, including financial tools for groups and sectors disproportionately affected by the pandemic.

Key Risk Factors of Potential Transmission



There are several risk factors that help drive transmission of COVID-19. ***Close contact is the highest risk.*** Limiting these risks is critical to keeping Ontario open and safe.

Personal and public health measures — such as physical distancing, staying home when ill even with mild symptoms, frequent handwashing and surface cleaning — have significant benefits and have been proven to limit COVID-19 transmission.

It is critical the people of Ontario understand the risks of gatherings (crowds) in close contact in enclosed/indoor spaces to understand how to mitigate those and make informed choices.

Principles for Keeping Ontario Safe and Open



Responsible: Protecting the **health and safety of the people of Ontario**, especially those who are most vulnerable. Keeping child care centres and schools open are priorities.



Proactive, graduated, and responsive: Proactive measures, including enforcement, will work to prevent transmission, thereby protecting our health care system and helping businesses stay open. **Graduated measures should be targeted and informed by regional circumstances.**



Evidence-informed: Best-available scientific knowledge, public health data, defined criteria and consistent measures will inform public health advice and government decisions.



Clear: Aligned with *A Framework for Reopening Our Province*, which Ontarians are familiar with. Plans and responsibilities for individuals, businesses and organizations (employers) will **be clear and outline what happens at each level.**

Outbreaks and Community Transmission

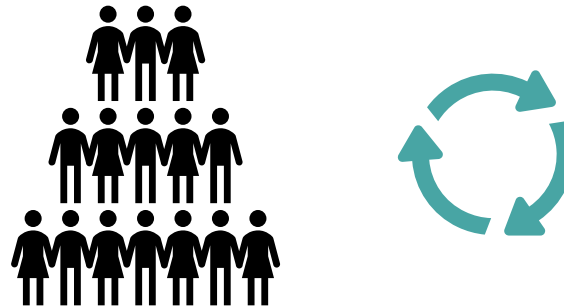
Outbreaks can start in a variety of places including workplaces, institutions, and other settings.



When there are a few or small number of outbreaks, public health units can undertake aggressive outbreak management, **at each setting**, to contain virus spread.

This may include rapid case and contact management, enforcement of measures, and strengthening measures where the outbreak is occurring, etc.

If spread of the virus is not contained, it often results in **widespread community transmission**.



Widespread community transmission requires **broader scale responses**. A response would include broad scale public health measures, restrictions to limiting/restricting access to control transmission, as well as testing, and case and contact tracing.

Community transmission can result in further outbreaks, including in vulnerable settings.



When this occurs, targeted actions, particularly in vulnerable settings such as long-term care homes, retirement homes, child care centres and schools, are required to prevent illness and death.

These outbreaks can also lead to further community transmission.

A Comprehensive, Whole-of-Government Response to Keeping Ontario Safe and Open

Actions and sustained efforts to limiting transmission and moving regions out of modified Stage 2...

Case and Contact Management	<ul style="list-style-type: none">• Almost 4,000 case management and contact tracing staff province-wide undertake outreach to support isolation and testing to prevent further spread• Established target = 90% of cases and contacts followed up within 24 hours
Testing	<ul style="list-style-type: none">• Capacity to process over 50,000 tests/day; building to capacity of 100,000 tests/day by December 2020.• Established target of 60% of tests turned around within 1 day, and 80% within 2 days• Established benchmark of maintaining test positivity under 3%
Public Health Measures	<ul style="list-style-type: none">• Framework to progressively adjust public health measures to respond to the pandemic
Education, Compliance & Enforcement	<ul style="list-style-type: none">• Proactive education and outreach to businesses and organizations• Compliance checks, inspection, paired with education; monitoring, and Provincial Offences Act (POA) Part I or related tools to improve outcomes (e.g., warnings and fines)• Multi-ministry COVID-19 safety blitzes coordinated with local by-law and police services<ul style="list-style-type: none">○ Includes fines and prosecution for blatant and/or repeated non-compliance; results shared with local officials and media, POA Part III or related tools (e.g., appear before court, potential for significant fine and/or jail time)
Targeted Supports	<ul style="list-style-type: none">• Additional supports provided for vulnerable populations, communities, and impacted businesses
Communications	<ul style="list-style-type: none">• Complementary communications plan supporting broad public education and awareness

**COVID-19 Response
Framework: Keeping Ontario
Safe and Open —**

Threshold for Lockdown

Framework: Adjusting and Tightening Public Health Measures

Act earlier by implementing measures to protect public health and prevent closures

Gradually loosen measures as trends in public health indicators improve

Objective



PREVENT
(Standard Measures)



PROTECT
(Strengthened Measures)



RESTRICT
(Intermediate Measures)



CONTROL
(Stringent Measures)



LOCKDOWN
(Maximum Measures)

Tactics

Focus on education and awareness of public health and workplace safety measures in place.

Enhanced targeted enforcement, fines, and enhanced education to limit further transmission.

Implement enhanced measures, restrictions, and enforcement avoiding any closures.

Implement broader-scale measures and restrictions, across multiple sectors, to control transmission.

Implement widescale measures and restrictions, including closures, to halt or interrupt transmission.

Restrictions reflect broadest allowance of activities in Stage 3 absent a widely available vaccine or treatment.






Apply public health measures in high risk settings.

Restrictions are the most severe available before widescale business or organizational closure.

Consider declaration of emergency.

Highest risk settings remain closed.

Indicators and Thresholds: Adjusting and Tightening Public Health Measures

 PREVENT (Standard Measures)	 PROTECT (Strengthened Measures)	 RESTRICT (Intermediate Measures)	 CONTROL (Stringent Measures)	 LOCKDOWN (Maximum Measures)
<p>Epidemiology</p> <ul style="list-style-type: none"> Weekly incidence rate is < 10 per 100,000 % positivity is < 0.5 Rt < 1 Outbreak trends/ observations Level of community transmission/non-epi linked cases stable <p>Health System Capacity</p> <ul style="list-style-type: none"> Hospital and ICU capacity adequate <p>Public Health System Capacity</p> <ul style="list-style-type: none"> Case and contact follow up within 24 hours adequate 	<p>Epidemiology</p> <ul style="list-style-type: none"> Weekly incidence rate is 10 to 24.9 per 100,000 % positivity is 0.5-1.2% Rt is approximately 1 Repeated outbreaks in multiple sectors/settings OR increasing/# of large outbreaks Level of community transmission/non-epi linked cases stable or increasing <p>Health System Capacity</p> <ul style="list-style-type: none"> Hospital and ICU capacity adequate <p>Public Health System Capacity</p> <ul style="list-style-type: none"> Case and contact follow up within 24 hours adequate 	<p>Epidemiology</p> <ul style="list-style-type: none"> Weekly incidence rate is 25 to 39.9 per 100,000 % positivity is 1.3-2.4% Rt is approximately 1 to 1.1 Repeated outbreaks in multiple sectors/settings, increasing/# of large outbreaks Level of community transmission/non-epi linked cases stable or increasing <p>Health System Capacity</p> <ul style="list-style-type: none"> Hospital and ICU capacity adequate or occupancy increasing <p>Public Health System Capacity</p> <ul style="list-style-type: none"> Case and contact follow up within 24 hours adequate or at risk of becoming overwhelmed 	<p>Epidemiology</p> <ul style="list-style-type: none"> Weekly incidence rate ≥ 40 per 100,000 % positivity ≥ 2.5% Rt is ≥ 1.2 Repeated outbreaks in multiple sectors/settings, increasing/# of large outbreaks Level of community transmission/non-epi linked cases increasing <p>Health System Capacity</p> <ul style="list-style-type: none"> Hospital and ICU capacity at risk of being overwhelmed <p>Public Health System Capacity</p> <ul style="list-style-type: none"> Public health unit capacity for case and contact management at risk or overwhelmed 	<p>Epidemiology</p> <ul style="list-style-type: none"> Adverse trends after entering Red/Control, such as: <ul style="list-style-type: none"> Increasing weekly case incidence and/or test positivity Increasing case incidence and/or test positivity among people aged 70+ Increasing outbreaks among vulnerable populations such as long-term care residents and residents of other congregate settings <p>Health System Capacity</p> <ul style="list-style-type: none"> Hospital and ICU capacity at risk of being overwhelmed <p>Public Health System Capacity</p> <ul style="list-style-type: none"> Public health unit capacity for case and contact management at risk or overwhelmed

NOTES:

- Indicators will generally be assessed based on the previous two weeks of information. However, movement to apply measures will be considered sooner than two weeks if there is a rapidly worsening trend.
- Local context and conditions will inform movement, including potential regional application of measures.
- Thresholds within a region may not all be met at the same time; decisions about moving to new measures will require overall risk assessment by government.

Sector-Specific Public Health and Workplace Safety Measures, and Public Health Advice

General Public Health Measures (For businesses, organizations & facilities)



Public Health Advice, Recommendations and Instructions

Businesses or organizations must operate in compliance with the advice, recommendations, and instructions of public health officials, including any advice, recommendations or instructions on physical distancing, cleaning or disinfecting. Check with your local public health unit for any additional advice, recommendations or instructions.

Screening

Businesses or organizations must operate in compliance with the advice, recommendations instructions issued by the Office of the Chief Medical Officer of Health on screening individuals. This includes:

- Workplaces must screen any workers or essential visitors entering the work environment. See the [COVID-19 Screening Tool for Workplaces](#) for more information.
- Some businesses or organizations must screen patrons. Where this is required, it is noted in subsequent slides.

Personal Protective Equipment including Eye Protection

Personal protective equipment that provides protection of the eyes, nose, and mouth, is required if a worker is required to come within 2 metres of another person who is not wearing a face covering and not separated by plexiglass or some other impermeable barrier.

Capacity Limits

All businesses or facilities must limit capacity so that every member of the public is able to maintain two metres of physical distancing from every other person. Additional capacity limits apply for businesses or facilities in Lockdown. Some businesses or facilities have additional capacity restrictions. Where additional capacity restrictions are in place, it is noted in subsequent slides.

Cleaning and Disinfection

Businesses or places that are open shall ensure that equipment, washrooms, locker rooms, change rooms, showers that are accessible to the public are cleaned and disinfected as frequently as is necessary to maintain a sanitary condition.

Face Coverings

Face coverings are required to be worn by members of the public and workers in indoor public places and workplaces, with limited exceptions.

Safety Plans

Safety plan required in higher risk settings.

Requirement for all businesses open in Lockdown to have a [COVID-19 safety plan](#).

Organized Public Events, Social Gatherings, and Religious Services, Rites and Ceremonies

PREVENT (Standard Measures)	PROTECT (Strengthened Measures)	RESTRICT (Intermediate Measures)	CONTROL (Stringent Measures)	LOCKDOWN (Maximum Measures)
<p>Limits for certain organized public events and social gatherings where physical distancing can be maintained:</p> <ul style="list-style-type: none"> • 10 people indoors • 25 people outdoors <p>This includes functions, parties, dinners, gatherings BBQs or wedding receptions held in private residences, backyards, or parks.</p>	<p>Same as previous level</p>	<p>Same as previous level</p>	<p>Limit for all organized public events and social gatherings, where physical distancing can be maintained:</p> <ul style="list-style-type: none"> • 5 people indoors • 25 people outdoors 	<p>No indoor organized public events and social gatherings, except with members of the same household.</p> <p>Limit for outdoor organized public events and social gatherings, physical distancing can be maintained:</p> <ul style="list-style-type: none"> • 10 people outdoors <p>Virtual and drive-in gatherings and events permitted.</p>
<p>Limits for organized public events and social gatherings where physical distancing can be maintained:</p> <ul style="list-style-type: none"> • 50 people indoors • 100 people outdoors <p>This includes events and gatherings in staffed businesses and facilities.</p>	<p>Same as previous level</p>	<p>Same as previous level</p>	<p>Same as previous level</p>	<p>Wedding services, funeral services, and other religious services, rites or ceremonies where physical distancing can be maintained:</p> <ul style="list-style-type: none"> • 10 people indoors • 10 people outdoors <p>Virtual and drive-in wedding services, funeral services and religious services, rites or ceremonies encouraged</p>
<p>Limits for wedding services, funeral services and other religious services, rites or ceremonies, where physical distancing can be maintained:</p> <ul style="list-style-type: none"> • 30% capacity of the room indoors • 100 people outdoors 	<p>Same as previous level</p>	<p>Same as previous level</p>	<p>Same as previous level</p>	<p>Wedding services, funeral services, and other religious services, rites or ceremonies where physical distancing can be maintained:</p> <ul style="list-style-type: none"> • 10 people indoors • 10 people outdoors <p>Virtual and drive-in wedding services, funeral services and religious services, rites or ceremonies encouraged</p>

Schools, Childcare, and Post-Secondary Institutions



Schools open*

Child care open*

Post-secondary institutions open

*Subject to school/children care reopening plans and epidemiology of the virus.

Post-secondary institutions open for virtual instruction. In-person instruction limited (e.g. clinical training, trades) and for examinations. In-person cannot exceed 10 persons.

Measures for Restaurants, Bars and Food or Drink Establishments

PREVENT (Standard Measures)	PROTECT (Strengthened Measures)	RESTRICT (Intermediate Measures)	CONTROL (Stringent Measures)	LOCKDOWN (Maximum Measures)
<ul style="list-style-type: none"> • Require patrons to be seated; 2m minimum or impermeable barrier required between tables • Dancing, singing and performing music is permitted, with restrictions • Karaoke permitted, with restrictions (including no private rooms) • Require contact information for one patron per seated party • No buffet style service • Line-ups/patrons congregating outside venues managed by venue; 2m distance and face covering required • Face coverings except when eating or drinking only • Personal protective equipment, including eye protection required when a worker must come within 2 metres of another person who is not wearing a face covering • Night clubs only permitted to operate as restaurant or bar 	<p>Measures from previous levels and:</p> <ul style="list-style-type: none"> • Establishments must be closed from 12 a.m. to 5 a.m. • Liquor sold or served only between 9 a.m. to 11 p.m. • No consumption of liquor permitted between 12 a.m. to 9 a.m. • Require contact information for all seated patrons • Limit of 6 people may be seated together • Limit volume of music to be low enough that a normal conversation is possible • Safety plan is required to be prepared and made available upon request 	<p>Measures from previous levels and:</p> <ul style="list-style-type: none"> • Maximum number of patrons permitted to be seated indoors is 50 • Establishments must be closed from 10 p.m. to 5 a.m. • Liquor sold or served only between 9 a.m. to 9 p.m. • No consumption of liquor between 10 p.m. and 9 a.m. • Screening of patrons is required, in accordance with instructions issued by the Office of the Chief Medical Officer of Health. • Limit of 4 people may be seated together • Strip clubs closed or permitted to operate as a restaurant or bar 	<p>Measures from previous levels and:</p> <ul style="list-style-type: none"> • Maximum number of patrons permitted to be seated indoors is 10 • Outdoor dining, take out, drive through, and delivery permitted, including alcohol • Dancing, singing and the live performance of music are prohibited 	<ul style="list-style-type: none"> • Indoor and outdoor service closed • Take out, drive through, and delivery permitted, including alcohol

Measures for Sports and Recreational Fitness

PREVENT (Standard Measures)	PROTECT (Strengthened Measures)	RESTRICT (Intermediate Measures)	CONTROL (Stringent Measures)	LOCKDOWN (Maximum Measures)
<ul style="list-style-type: none"> • Maintain 2m physical distancing, unless engaged in a sport • Maximum of 50 people indoors or 100 people outdoors in classes • Maximum of 50 people indoors in area with weights or fitness or exercise equipment • Maximum of 50 spectators indoors or 100 spectators outdoors • Capacity limits applied on a per room basis if operating in compliance with a plan approved by the Office of the Chief Medical Officer of Health (Guidance for Facilities for Sport and Recreational Fitness Activities During COVID-19) • Team or individual sports must be modified to avoid physical contact; 50 people per league • Exemption for high performance athletes and parasports • Limit volume of music to be low enough that a normal conversation is possible; measures to prevent shouting by both instructors and members of the public • Face coverings required except when exercising 	<p>Measures from previous levels and:</p> <ul style="list-style-type: none"> • Increase spacing between patrons to 3m in areas with weights or exercise equipment and in exercise and fitness classes • Maximum of 10 people per room indoors and 25 outdoors in fitness or exercise classes • Require contact information for all members of the public that enter the facility • Require reservation for entry; one reservation for teams • Safety plan is required to the prepared and made available upon request 	<p>Measures from previous levels and:</p> <ul style="list-style-type: none"> • Maximum of 50 people total in areas with weights and exercise machines and all classes (revoke OCMOH approved plan) • Screening of patrons is required, in accordance with instructions issued by the Office of the Chief Medical Officer of Health • Patrons may only be in the facility for 90 minutes except if engaged in a sport • No spectators permitted (exemption for parent/guardian supervision of children) 	<p>Measures from previous levels and:</p> <ul style="list-style-type: none"> • Gyms and fitness studios permitted to be open: <ul style="list-style-type: none"> ○ Maximum of 10 people indoors or 25 people outdoors in classes ○ 10 people indoors in areas with weights or exercise equipment • Team sports must not be practiced or played except for training (no games or scrimmage) • Activities that are likely to result in individuals coming within 2m of each other are not permitted 	<ul style="list-style-type: none"> • Facilities for indoor or outdoor sports and recreational fitness activities are closed except for: <ul style="list-style-type: none"> ○ The sole use of high performance athletes including parasport athletes, and specified professional leagues (e.g., NHL, CFL, MLS, NBA) ○ Specified purposes (e.g. day camps, child care) • Outdoor recreational amenities (e.g., ice rinks, ski hills, snow trails) open with restrictions (e.g., no team sports) • Community centres and multi-purpose facilities (e.g., YMCA) allowed to be open for permitted activities (e.g., child care services, day camps, social services)

Measures for Meeting and Event Spaces

PREVENT (Standard Measures)	PROTECT (Strengthened Measures)	RESTRICT (Intermediate Measures)	CONTROL (Stringent Measures)	LOCKDOWN (Maximum Measures)
<p>Limits:</p> <ul style="list-style-type: none"> • Maximum of 50 people indoors or 100 people outdoors; exceptions for wedding, funeral and religious services, rites or ceremonies • Booking multiple rooms for the same event not permitted • Maximum of 50 people per room indoors if venue operates in accordance with the approved plan from the Office of the Chief Medical Officer of Health (Guidance for Meeting and Event Facilities During COVID-19) • Exceptions for court services and government services 	<p>Measures from previous levels and:</p> <ul style="list-style-type: none"> • Establishments must be closed from 12 a.m. to 5 a.m. • Liquor sold or served only between 9 a.m. to 11 p.m. • No consumption of liquor permitted between 12 a.m. to 9 a.m. • Require contact information for all seated patrons • Limit of 6 people may be seated together • Limit volume of music to be low enough that a normal conversation is possible • Safety plan is required to be prepared and made available upon request 	<p>Measures from previous levels and:</p> <ul style="list-style-type: none"> • Maximum of 50 people indoors per facility (revoke OCMOH approved plan) • Establishments must be closed from 10 p.m. to 5 a.m.. • Liquor sold or served only between 9 a.m. to 9 p.m. • No consumption of liquor between 10 p.m. and 9 a.m. • Limit of 4 people may be seated together • Screening of patrons is required, in accordance with instructions issued by the Office of the Chief Medical Officer of Health 	<p>Measures from previous levels and:</p> <ul style="list-style-type: none"> • Maximum of 10 people per facility indoors or 25 people outdoors 	<p>Closed with limited exceptions for:</p> <ul style="list-style-type: none"> • Child care and day camps • Court services • Government services • Mental health and addictions support services (e.g., Alcoholics Anonymous) permitted to a maximum of 10 people • Provision of social services

Measures for Retail

PREVENT (Standard Measures)	PROTECT (Strengthened Measures)	RESTRICT (Intermediate Measures)	CONTROL (Stringent Measures)	LOCKDOWN (Maximum Measures)
<ul style="list-style-type: none"> Fitting rooms must be limited to non-adjacent stalls Line-ups/patrons congregating outside venues managed by venue; 2m distance and face covering required 	<p>Measure from previous level and:</p> <ul style="list-style-type: none"> Limit volume of music to be low enough that a normal conversation is possible Shopping malls: Safety plan is required to be prepared and made available upon request 	<p>Measures from previous level and:</p> <ul style="list-style-type: none"> Screening of patrons is required, in accordance with instructions issued by the Office of the Chief Medical Officer of Health 	<p>Measures from previous levels and:</p> <ul style="list-style-type: none"> Maximum number of patrons permitted to be seated indoors in mall food court is 10 Requirement to maintain 2m while standing in line (inside and outside) 	<ul style="list-style-type: none"> Retail generally permitted to be open for curbside pick-up or delivery only (in-person retail shopping not permitted) with some exceptions: <ul style="list-style-type: none"> Supermarkets, grocery stores, convenience stores, hardware stores, other retailers selling groceries, beer and wine and liquor stores, pharmacies and safety supply stores permitted to be open for in-person shopping 50% capacity limits where in-person shopping is permitted Motor/recreational vehicle sales permitted to be open for in-person shopping by appointment only and other restrictions Garden centres, plant nurseries: indoor by appointment. Permitted if public remains outdoors or by curbside pick-up or delivery Outdoor markets, including farmer's markets and holiday markets, permitted with restrictions Retail outlets in malls permitted to be open for pick-up or delivery (in-person retail shopping not permitted) Access to shopping malls for limited purposes, including access to businesses and organizations permitted to be open (e.g., pharmacy, dentist); food court open for take-away; malls may also establish designated pick-up points inside or adjacent to the mall Subject to general rule for businesses that are open must maintain 2m while standing in line inside and outside

Measures for Personal Care Services

PREVENT (Standard Measures)	PROTECT (Strengthened Measures)	RESTRICT (Intermediate Measures)	CONTROL (Stringent Measures)	LOCKDOWN (Maximum Measures)
<ul style="list-style-type: none">Oxygen bars, steam rooms, and saunas closed	<p>Measures from previous level and:</p> <ul style="list-style-type: none">Require contact information from all patronsSafety plan is required to be prepared and made available upon request	<p>Measures from previous level and:</p> <ul style="list-style-type: none">Services requiring removal of face coverings prohibitedBath houses, other adult venues, and sensory deprivation pods closed (some exceptions)Screening of patrons is required, in accordance with instructions issued by the Office of the Chief Medical Officer of Health	<p>Measures from previous level</p>	<p>Closed</p>

Measures for Casinos, Bingo Halls and Gaming Establishments

<p>PREVENT (Standard Measures)</p>	<p>PROTECT (Strengthened Measures)</p>	<p>RESTRICT (Intermediate Measures)</p>	<p>CONTROL (Stringent Measures)</p>	<p>LOCKDOWN</p>
<ul style="list-style-type: none"> • Maximum of 50 people • Table games are prohibited • Casinos, bingo halls, and gaming establishments can operate in accordance with a plan approved by the Office of the Chief Medical Officer of Health 	<p>Measures from previous level and:</p> <ul style="list-style-type: none"> • Liquor sold or served only between 9 a.m. to 11 p.m. • No consumption of liquor permitted between 12 a.m. to 9 a.m. • Require contact information from all patrons • Safety plan is required to be prepared and made available upon request 	<p>Measures from previous levels, and:</p> <ul style="list-style-type: none"> • Liquor sold or served only between 9 a.m. to 9 p.m. • No consumption of liquor between 10 p.m. and 9 a.m. • Screening of patrons is required, in accordance with instructions issued by the Office of the Chief Medical Officer of Health 	<p>Measures from previous levels and:</p> <ul style="list-style-type: none"> • Maximum of 10 people indoors or 25 people outdoors 	<p>Closed</p>

Measures for Cinemas

PREVENT (Standard Measures)	PROTECT (Strengthened Measures)	RESTRICT (Intermediate Measures)	CONTROL (Stringent Measures)	LOCKDOWN
<ul style="list-style-type: none"> • Maximum of 50 people indoors or 100 people outdoors • 50 people per indoor auditorium if cinema operates in accordance with the approved plan from the Office of the Chief Medical Officer of Health (Guidance for Movie Theatres During COVID-19) • Face coverings except when eating or drinking only • Drive-in cinemas permitted to operate, subject to restrictions 	<p>Measures from previous level and:</p> <ul style="list-style-type: none"> • Liquor sold or served only between 9 a.m. to 11 p.m. • No consumption of liquor permitted between 12 a.m. to 9 a.m. • Require contact information from all patrons • Safety plan is required to be prepared and made available upon request 	<p>Measures from previous levels and:</p> <ul style="list-style-type: none"> • Maximum of 50 people indoors per facility (revoke OCMOH approved plan) • Liquor sold or served only between 9 a.m. to 9 p.m. • No consumption of liquor between 10 p.m. and 9 a.m. • Screening of patrons is required, in accordance with instructions issued by the Office of the Chief Medical Officer of Health 	<p>Closed, except for:</p> <ul style="list-style-type: none"> • Drive-in cinemas • Rehearsal or performing a recorded or broadcasted event remains permitted • Singers and players of brass or wind instruments must be separated from any other performers by plexiglass or other impermeable barrier 	<p>Same as previous level</p>

Measures for Performing Arts Facilities

PREVENT (Standard Measures)	PROTECT (Strengthened Measures)	RESTRICT (Intermediate Measures)	CONTROL (Stringent Measures)	LOCKDOWN
<ul style="list-style-type: none"> • Maximum of 50 spectators indoors and 100 spectators outdoors • Singers and players of wind or brass instruments must be separated from spectators by plexiglass or some other impermeable barrier • Rehearsal or performing a recorded or broadcasted event permitted • Performers and employees must maintain 2m physical distance except for purposes of the performance • Drive-in performances permitted 	<p>Measures from previous level and:</p> <ul style="list-style-type: none"> • Liquor sold or served only between 9 a.m. to 11 p.m. • No consumption of liquor permitted between 12 a.m. to 9 a.m. • Require contact information from all patrons • Safety plan is required to be prepared and made available upon request 	<p>Measures from previous levels and:</p> <ul style="list-style-type: none"> • Liquor sold or served only between 9 a.m. to 9 p.m. • No consumption of liquor between 10 p.m. and 9 a.m. • Screening of patrons is required, in accordance with instructions issued by the Office of the Chief Medical Officer of Health 	<p>Measures from previous levels and:</p> <ul style="list-style-type: none"> • Closed to spectators • Rehearsal or performing a recorded or broadcasted event remains permitted • Singers and players of brass or wind instruments must be separated from any other performers by plexiglass or other impermeable barrier 	<p>Same as previous level</p>

Other Sectors – Refer to [O. Reg. 82/20](#) for full details

Sector	Proposed Lockdown under Keeping Ontario Safe and Open
Amusement parks, water parks	Closed
Bathhouses and sex clubs	Closed
Boarding kennels and stables	Permitted to open for animal’s owner, or their representative, to visit the animal, assist in the care or feeding of the animal or, as applicable, ride the animal
Campgrounds	<ul style="list-style-type: none"> • Available for trailers and recreational vehicles that: <ul style="list-style-type: none"> ○ Are used by individuals who are in need of housing ○ Are permitted to be there by terms of a full season contract • Existing reservations as of November 22, 2020 honoured regardless of when the camping occurs. • No new reservations after November 22, 2020 permitted, except for individuals who are in need of housing • All recreational and shared facilities closed. Washrooms/showers permitted to be open
Cannabis (retail store authorized under the <i>Cannabis Licence Act, 2018</i>)	Permitted for curb-side pick-up or delivery
Driving instruction	In-person driving instruction not permitted; virtual permitted

Other Sectors – Refer to [O. Reg. 82/20](#) for full details

Sector	Proposed Lockdown under Keeping Ontario Safe and Open
Film and television production	Permitted with restrictions in Red (Control) Post-production permitted
Household services: <ul style="list-style-type: none"> • Domestic services such as housekeepers, cooks, maids, butlers, personal affairs management, nanny services, babysitters, other domestic personnel • Cleaning and maintenance services such as house cleaning, indoor/outdoor painting, cleaning, pool cleaning, general repairs. 	Permitted
Horse racing	Training only, no races No spectators
Hotels, motels	<ul style="list-style-type: none"> • Permitted to operate except for any pools, fitness centres, and other recreational facilities that may be part of the operations of these businesses
Libraries	<ul style="list-style-type: none"> • Open for contactless curbside, delivery, and pick-up • Patrons permitted to enter libraries for contactless drop-off and pick-up, and to access computers, photocopiers, or similar services. • May open for permitted services (e.g., day camp, child care services, mental health and addiction support services to a limit of 10 persons [AA meetings], provision of social services) • No classes

Other Sectors (continued 1) - Refer to [O. Reg. 82/20](#) for full details

Sector	Proposed Lockdown under Keeping Ontario Safe and Open
Marinas, boating clubs, golf courses, driving ranges, etc.	Marinas and boating clubs permitted <ul style="list-style-type: none"> • Clubhouses, restaurants, pools, meeting rooms, fitness centres or other recreational facilities on the premises closed to the public, with limited exceptions Golf courses and driving ranges: Outdoors permitted, indoors closed Indoor shooting ranges closed
Motorsports	Closed
Museums and other cultural amenities (e.g., art galleries, science centres)	Closed (indoors) to members of the public Drive-in or drive through only
Nightclubs	Only permitted to open if they operate as a restaurant, bar, or other food and drink establishment (take-out, drive-through and delivery service only)
Personal services including personal shoppers, party and wedding planners, personal organizer services, personal physical fitness or sports trainers and house sitters.	In-person personal services not permitted
Photography studios and services	Commercial and industrial photography permitted Retail photo studios closed

Other Sectors (continued 2) - Refer to [O. Reg. 82/20](#) for full details

Sector	Proposed Lockdown under Keeping Ontario Safe and Open
Real estate agencies (including pre-sale construction)	<ul style="list-style-type: none"> Permitted to operate; no open houses - showing a property permitted by appointment only
Short-term rentals	<ul style="list-style-type: none"> Existing reservations as of November 22, 2020 honoured regardless of when the rental occurs No new reservations after November 22, 2020 permitted, except for individuals who are in need of housing Excludes hotels, motels, lodges, resorts, and other shared rental accommodation, including student residences
Strip clubs	Only permitted to open if they operate as a restaurant, bar, or other food and drink establishment (take-out and delivery service only)
Tour and guide services	Closed
Veterinary services	Permitted
Zoos and aquariums	Closed to the public, except for drive-in or drive through Permitted to operate for the care of animals

Public Health Advice

PREVENT (Standard Measures)

PROTECT (Strengthened Measures)

RESTRICT (Intermediate Measures)

CONTROL (Stringent Measures)

LOCKDOWN (Maximum Measures)

Close Contact, Gatherings and Events

- Limit close contact to your household (the people you live with).
 - Individuals who live alone, including seniors, may consider having exclusive, close contact with another household to help reduce the negative impacts of social isolation.
- Maintain two metres of physical distancing from everyone else.
- Wear a face covering indoors, outdoors if physical distancing cannot be maintained, or if wearing one is required.
- Virtual gatherings or events are the safest way to visit or recognize occasions with people outside your household.
- Adhere to provincial and applicable local restrictions on public and private gatherings.

Travel within Ontario

- Individuals and families in higher transmission areas should avoid travel to lower transmission areas (e.g., from Red to Orange, from Yellow to Green) except for essential reasons.

Inter-provincial Travel

- Staying home is the best way to protect yourself and others.
- Individuals and families who consider travelling to another province for essential reasons during the holidays should:
 - Consider the risk associated with travelling. This includes COVID-19 transmission in the other province, entry requirements (e.g., quarantine) of some other provinces, etc.
 - Self-quarantine, or drastically reduce close contact with others 10 to 14 days before travelling and after returning home. This will help lower the risk of exposure to COVID-19.
- General (Ontario) public health advice, as well as any rules and regulations of the other province, should be followed.

General Advice

- Stay home if you have **symptoms**, even if they are mild;
- Wash your hands thoroughly and regularly;
- Cover your cough;
- Download the COVID Alert mobile app; and
- Get tested if you have symptoms compatible with COVID-19, or if you've been advised of exposure by your local public health unit or through the COVID Alert mobile app.

Advice from Previous Levels and:

- Trips outside of the home should only be for essential reasons (work, school, groceries/pharmacy, health care, assisting vulnerable individuals, or exercise and physical activity).
- Families should not visit any other household or allow visitors in their homes.
- Everyone should avoid social gatherings.
- Work remotely, where possible.

Advice from Green-Yellow-Orange levels and:

- Trips outside of the home should only be for essential reasons (work, school, groceries/pharmacy, health care, assisting vulnerable individuals or exercise and physical activity).
- No indoor organized public events and social gatherings are permitted, except with members of the same household.
- Work remotely, where possible.

Appendix A: Businesses, organizations and services permitted to operate in Lockdown

This Appendix presents a list of businesses, organization and services permitted to operate in Lockdown. Refer to [O. Reg. 82/20](#) for full details, including general compliance provisions and associated public health and workplace safety measures for each sector/business.

Principles for Keeping Ontario Safe and Open – Refer to [O. Reg. 82/20](#) for full details

Supply chains	<ul style="list-style-type: none">• Businesses that supply businesses or places that are permitted to open within Ontario, or that supply businesses or services that have been declared essential in a jurisdiction outside of Ontario, with the support, products, supplies, systems, or services, including processing, packaging, warehousing, distribution, delivery, and maintenance necessary to operate
Retailers	<ul style="list-style-type: none">• Supermarkets and grocery stores• Convenience stores• Discount and big box retailers selling groceries• Hardware stores• Safety supply stores• Pharmacies• Stores that sell liquor, including beer, wine and spirits• Restaurants, bars, food trucks, concession stands, and other food for drink establishments for take-out, drive-through or delivery service• Shopping malls for limited purposes, with conditions• Businesses that sell motor vehicles (including cars, trucks and motorcycles), recreational vehicles (including motor homes), trailers and travel trailers, boats and other watercraft, and other motorized (including power-assisted bicycles, golf carts, scooters, snowmobiles and all-terrain vehicles)• Garden centres and plant nurseries, including greenhouses that engage in retail sales to the public, with conditions• Outdoor markets, including farmer’s markets and holiday markets, with conditions• Businesses that sell, rent or repair assistive/mobility/medical devices, aids and/or supplies• Cannabis retail stores operating under the authority of a retail store authorization issued under the <i>Cannabis Licence Act, 2018</i> for curb side pick up or delivery• Other businesses not listed above that engage in retail sales to the public and meet certain conditions (e.g., curbside pick-up or delivery).

Principles for Keeping Ontario Safe and Open – Refer to [O. Reg. 82/20](#) for full details

Services	<ul style="list-style-type: none">• Rental and leasing services, including automobile, commercial and light industrial machinery and equipment rental• Gas stations and other fuel suppliers• Automated and self-service car washes• Laundromats and drycleaners• Lawn care services and landscaping services• Security services for residences, businesses and other properties• Domestic services that support the operation of households, including housekeeping, cooking, indoor and outdoor cleaning and maintenance services• Vehicle and equipment repair and essential maintenance and vehicle and equipment rental services• Courier, postal, shipping, moving and delivery services• Funeral and related services• Staffing services including providing temporary help• Veterinary services and other businesses that provide for the health and welfare of animals, including farms, boarding kennels, stables, animal shelters and research facilities• Businesses that provide pet services, including pet grooming services, pet sitting services, pet walking services and pet training services, including services for the training and provision of service animals• Providers of child care services within the meaning of the <i>Child Care and Early Years Act, 2014</i>• Hotels, motels, lodges, resorts and other shared rental accommodation, including student residences with conditions• Seasonal campgrounds with conditions• Day camps for children that are operated in a manner consistent with the safety guidelines for COVID-19 for summer day camps produced by the Office of the Chief Medical Officer of Health• Community centres and multi-purpose facilities with conditions• Cheque cashing services
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Principles for Keeping Ontario Safe and Open – Refer to [O. Reg. 82/20](#) for full details

Financial services	<ul style="list-style-type: none"> • Capital markets and related securities trading and advisory services • Banking/credit union activities including credit intermediation • Insurance • Land registration services • Pension and benefits payment services • Financial services including payroll and payment processing and accounting and tax services
Real estate (including pre-sale construction)	<ul style="list-style-type: none"> • Permitted to open; no open houses - showing a property permitted by appointment only
Telecommunications and IT infrastructure/service providers	<ul style="list-style-type: none"> • Information Technology (IT) services, including online services, software products and the facilities necessary for their operation and delivery • Telecommunications providers and services (phone, internet, radio, cell phones etc.) and facilities necessary for their operation and delivery • Newspapers, radio and television broadcasting
Maintenance	<ul style="list-style-type: none"> • Maintenance, repair and property management services that manage and maintain the safety, security, sanitation and operation of institutional, commercial, industrial and residential properties and buildings
Transportation services	<ul style="list-style-type: none"> • Businesses and facilities that provide transportation services, including: <ul style="list-style-type: none"> ○ Transportation services provided by air, water, road, and rail, including taxis and other private transportation providers, and ○ Support services for transportation services, including: <ul style="list-style-type: none"> ▪ logistical support, distribution services, warehousing and storage, truck stops and tow operators, and ▪ services that support the operations and safety of transportation systems including maintenance and repairs ○ Marinas, boating clubs and other organizations that maintain docking facilities for members or patrons with conditions ○ Businesses that provide and support online retail, including by providing warehousing, storage and distribution of goods that are ordered online.

Principles for Keeping Ontario Safe and Open – Refer to [O. Reg. 82/20](#) for full details

Manufacturing	<ul style="list-style-type: none"> • Businesses that extract, manufacture, process and distribute goods, products, equipment and materials, including businesses that manufacture inputs to other manufacturers (e.g. primary metal/ steel, blow molding, component manufacturers, chemicals, etc. that feed the end-product manufacturer), regardless of whether those other manufacturers are inside or outside of Ontario, together with businesses that support and facilitate the movement of goods within integrated North American and global supply chains
Agriculture and food production	<ul style="list-style-type: none"> • Businesses that produce food and beverages, and agricultural products including plants, including by farming, harvesting, aquaculture, hunting and fishing • Businesses that process, manufacture or distribute food, beverages, crops, agricultural products, animal products and by-products • Businesses that support the food or agricultural products supply chains and the health and safety of food, animals and plants
Construction	<ul style="list-style-type: none"> • Construction activities or projects and related services that support construction activities or projects, including demolition services • Land surveyors
Resources and energy	<ul style="list-style-type: none"> • Businesses that provide and ensure the domestic and global continuity of supply of resources, including, resource exploration, mining, forestry, aggregates, petroleum, petroleum by-products and chemicals • Electricity generation, transmission, distribution and storage and natural gas distribution, transmission and storage
Community services	<p>Businesses that deliver or support the delivery of community services including:</p> <ul style="list-style-type: none"> • Sewage treatment and disposal • Collecting, transporting, storing, processing, disposing or recycling of any type of waste • Potable drinking water • Critical infrastructure repair and maintenance including roads, dams, bridges etc. • Environmental rehabilitation, management and monitoring, and spill clean-up and response • Administrative authorities that regulate and inspect businesses

Principles for Keeping Ontario Safe and Open – Refer to [O. Reg. 82/20](#) for full details

<p>Community services, continued</p>	<ul style="list-style-type: none"> • Professional and social services that support the legal and justice system • Government services including but not limited to policing and law enforcement, fire and emergency services, paramedics, coroner and pathology services, corrections and court services, licences and permits • Allotment gardens or community gardens
<p>Facilities for indoor or outdoor sports and recreational fitness activities</p>	<ul style="list-style-type: none"> • Closure of all indoor and outdoor sports and recreational fitness facilities except for: <ul style="list-style-type: none"> • Facilities operated or for the sole use of high performance athletes, including parasport athletes, and specified professional leagues (e.g., NHL, CFL, MLS, NBA) and • Facilities opened solely for specified purposes (e.g. day camps, child care) • Outdoor recreational amenities (e.g., ice rinks, ski hills, snow trails) open with restrictions (e.g., no team sports) • Community centres and multi-purpose facilities (e.g., YMCA) allowed to be open for permitted activities (e.g., child care services, day camps, mental health and addiction support services [limited to 10 people maximum], social services) • All subject to conditions
<p>Outdoor recreational amenities (including businesses that operate one)</p>	<ul style="list-style-type: none"> • Parks and recreational areas • Baseball diamonds • Batting cages • Soccer, football and sports fields • Tennis, platform tennis, table tennis and pickleball courts • Basketball courts • BMX parks • Skate parks • Golf courses and driving ranges • Frisbee golf locations • Cycling tracks and bike trails • Horse riding facilities <p>with conditions</p>

Principles for Keeping Ontario Safe and Open – Refer to [O. Reg. 82/20](#) for full details

Outdoor recreational amenities (including businesses that operate one) , continued	<ul style="list-style-type: none"> • Shooting ranges, including those operated by rod and gun clubs • Ice rinks • Ski hills • Snow trails, including snowmobile, cross country ski and snow shoe trails • Playgrounds • Portions of parks or recreational areas containing outdoor fitness equipment with conditions
Horse racing	<ul style="list-style-type: none"> • Horse racing facilities with conditions (training only; no spectators)
Research	<ul style="list-style-type: none"> • Businesses and organizations that maintain research facilities and engage in research, including medical research and other research and development activities
Health care and social services	<ul style="list-style-type: none"> • Organizations and providers that deliver home care services or personal support services to seniors and persons with disabilities • Regulated health professionals • Professionals or organizations that provide in-person counselling services • Organizations that provide health care including retirement homes, hospitals, clinics, long-term care facilities, independent health facilities and mental health and addictions counselling supports • Laboratories and specimen collection centres • Manufacturers, wholesalers, distributors and retailers of pharmaceutical products and medical supplies, including medications, medical isotopes, vaccines and antivirals, medical devices and medical supplies • Manufacturers, distributors and businesses that provide logistical support of or for products and/or services that support the delivery of health care in all locations • Organizations that provide critical personal support services in home or residential services for individuals with physical disabilities • Organizations that support the provision of food, shelter, safety or protection, and/or social services and other necessities of life to economically disadvantaged and other vulnerable individuals • Businesses that are primarily engaged in the provision of health and safety training with conditions

Principles for Keeping Ontario Safe and Open – Refer to [O. Reg. 82/20](#) for full details

Media industries	<ul style="list-style-type: none"> • Sound recording, production, publishing and distribution businesses • Film and television production, visual effects and animation studios • Film and television postproduction, including all supporting activities such as hair, makeup and wardrobe with conditions • Book and periodical production, publishing and distribution businesses • Commercial and industrial photography; does not permit retail studios to open • Interactive digital media businesses, including: <ul style="list-style-type: none"> ○ Computer system software or application developers and publishers, and ○ Video game developers and publishers
Entertainment	<ul style="list-style-type: none"> • Concert venues, theatres and cinemas may open for the purpose of rehearsing or performing a recorded or broadcasted concert, artistic event, theatrical performance or other performance with conditions, including no spectators • Drive-in cinemas, concerts, artistic events, theatrical performances and other performances with conditions
Public libraries	<ul style="list-style-type: none"> • Open for contactless curbside, delivery, and pick-up • Patrons permitted to enter libraries for contactless drop-off and pick-up, and to access computers, photocopiers, or similar services. • May open for permitted services (e.g., day camp, child care services, mental health and addiction support services to a limit of 10 persons [AA meetings], provision of social services) • No classes
Post-secondary institutions (e.g., university, college, private career college, Indigenous Institute, etc.)	<ul style="list-style-type: none"> • Post-secondary institutions open for virtual instruction. • In-person limited to where instruction requires in-person training (e.g. clinical training, trades) and for examinations. • In-person and examination with conditions, including cannot exceed 10 persons

Principles for Keeping Ontario Safe and Open – Refer to [O. Reg. 82/20](#) for full details

Museums and other cultural amenities (e.g., art galleries, science centres)

- Closed (indoors) to members of the public
- Drive-in or drive through only